JUNIOR TECHNICAL SOLUTION ENGINEER

Lansweeper is a software package used by IT professionals in medium-sized businesses as well as the most well-known multinationals and organizations for the inventory, analysis, and management of their entire IT network.

Want to know more? Take a look **HERE**.

A day in the life of

Analyze

Advise

Evaluate

You **analyze** and troubleshoot a wide variety of technical support cases.

You **advise** knowledgeable IT professionals to efficiently tackle their challenges.

You **evaluate** each solution you present, the software you support and the total customer experience.

You communicate mainly by email but also over the phone.

You will work fulltime on the ticket queue.

You progress in your career by continuously learning and expanding your skillset.

You start and end your day a bit later once a week to cover our global customer base.

Hi! My name is [your name here]
I'm the new Technical Solution Engineer

[Paste picture here]

[Paste picture here]

I am someone who

analyzes challenges before tackling them head on.

can think out of the box and offer creative solutions.

is committed, hands-on, eager to learn and share information.

communicates fluently and in a friendly manner.

I have a

professional bachelor's degree **or** 2 to 3 years of experience in technical support.

thorough knowledge of written and spoken English (CEFR B2) to correspond with customers from all over the world.

knack for creating SQL reports.

broad interest in and good working knowledge of IT.

★★★ Going for gold? ★★★

Proficiency in networks and protocols?

Commercial mindset?

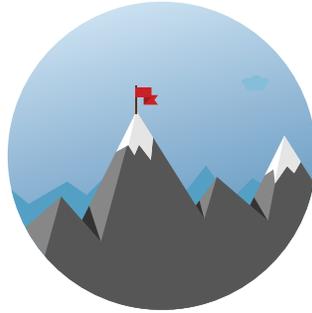Experience with MSSQL, scripting or other programming?
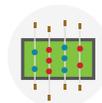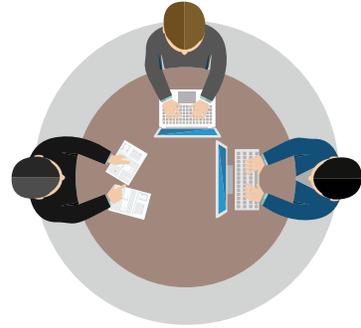
Professional foosball or pool player?

Our offer you can't refuse

Growing along with a company
in full expansion
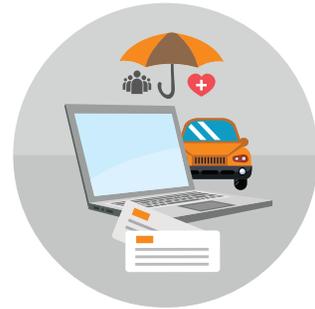
Variation, challenges,
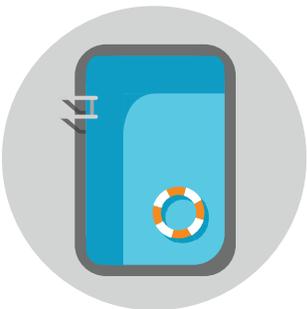and responsibility

Easygoing teamwork

Internal and external training
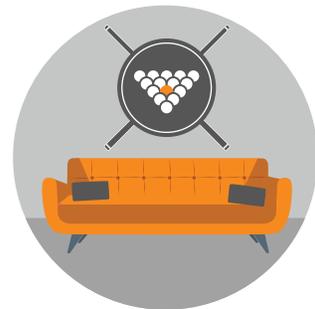
Competitive wage
Interesting bonus

Non-statutory benefits
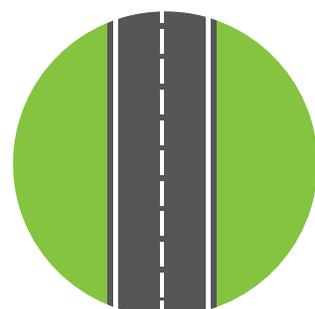
Indoor pool

Foosball tables
Arcade

Pool table
Lounge

Close-knit group

Spontaneous and
company events

Central and convenient
office location